

PRIYANSHU SAGAR

HOSPITALITY MANAGEMENT

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SKILLS

Professional guest handling and check-in/check-out procedures

Strong verbal communication and polite telephone etiquette

Reservation handling and room allocation coordination

Ability to manage guest queries and complaints calmly

Co-ordination with Housekeeping and F&B for smooth guest service

Basic knowledge of PMS/Front Office software (OPERA)

CERTIFICATES

Advance Diploma In Computer Application (ADCA)

HI-TECH Computer 2024-08

Google Ads Display Google 2026-05

LANGUAGES

English Fluent

Hinglish Intermediate

Hindi Fluent

SUMMARY

Hospitality Management student at Institute of Foreign Trade and Management University, Moradabad, with industrial training at 5-star Radisson Blu Hotel, demonstrating hands-on experience in core hotel operations and guest service. Awarded internship certificate and appraisal letter for reliable performance and teamwork, and certified in Google Ads Display, combining hospitality knowledge with basic digital marketing skills. Seeking opportunities to apply my hospitality and marketing skills in a growth-oriented organization

EXPERIENCE

Industrial Trainee 2026-01 – 2026-06
Radisson Hotel Group Faridabad

Radisson Blu Hotel Supported daily guest operations in line with Radisson Hotel Group's Yes I Can! service philosophy, assisting check-in/check-out, handling guest queries, and coordinating with housekeeping and F&B to ensure smooth, memorable stays. Demonstrated strong customer service, communication, and teamwork while learning and adhering to brand standards, safety and responsible-business practices.

EDUCATION

Yash Public Inter College Gajraula 2021 – 2022
10th Passed From UP Board
Senior Secondary – Science (Physics, Chemistry, Mathematics)

Yash Public Inter College Gajraula 2023 – 2024
12th Passed From UP Board
Senior Secondary – Science (Physics, Chemistry, Mathematics)

Institute of Foreign Trade and Management University Moradabad 2024 – 2028
Bachelor Hospitality Management And Catering Technology
Hospitality Management

PROJECTS

Effect of globalization on hospitality industry

Globalization means that countries, businesses and people around the world are becoming more connected through trade, travel, technology and communication

AWARDS

Best Innovator 2026-6
Radisson Hotel Group