

RESUME



NISHANT KUMAR

Housekeeping HOD from 09 years, Started career as Housekeeping Attendant in 2008, Bachelor in Hotel Management with operations Experience in Hotels, Mall, Hospitals & Startup Company.

E-mail:- kumar.nishant93@gmail.com

Contact No.-**7488430471**

Address: - **Om Sai Enclave, Ghaziabad**

Pin code:- 201009

Working Exposures		
Current Organization	Designation	Duration
Urban Company	Regional Training Manager (Cleaning)	01 Year 01 Month (March'23 to March'24)
Paras HMRI Hospital, Patna	Senior Manager- Housekeeping (HOD)	06 years 4 months (Since Nov'16-Feb'23)
Fortis Escorts Hospital, Jaipur	Head Of Dept. (Housekeeping)	1 years & 5 months (July'15- Nov'16)
Apollo Hospital (JCI Accredited) Indraprastha, NewDelhi	Housekeeping Executive	3 Years 2 months (May'12- July'15)
MAHAGUN Mall & Sarovar Portico, Vaishali, GZB.	Housekeeping Executive	10 months(Aug'2011 to May'2012)
ITC MAURYA NEW DELHI (A Luxury Collection Hotel)	HOUSEKEEPING SUPERVISOR	3 Year 03 months (May'2008- July'11)
<u>Industrial Training</u>		
Raj Palace, Jaipur (A Grand Heritage Hotel)	Trainee	Jan'07- June'07

Education Qualification:-

- **4 years Bachelor Degree in Hotel Management** from **BIT Mesra**, Ranchi, Jharkhand, 2004-2008.
- **Certificate in Food Safety & Quality Management**
- **5 Months Industrial Training** at Hotel Raj Palace, Jaipur (A Grand Heritage Hotel)
- **Intermediate from JAC, 2003-2004.**
- **Matriculation from CBSE, 2001**

ACHIVEMENTS

- Participated in the Successful **JCI Audit** at Indraprastha Apollo Hospital, New Delhi in 2014.
- Successful participation in the **RESCCU Audit & NABH Audit** at PARAS HMRI Hospital, Patna in Year 2018 & 2019 respectively.
- Winner of **The most Hygienic Hospital** under ‘Swachh Hospitals, Swachh Survekshan 2021’ an Initiative from Patna Municipal Corporation.
- Been the part of Mauryan Team who taken care of housekeeping works regarding Commonwealth at Games village.
- Managed floor & taken care of VVIP delegation during the visits of Heads of states like RUSSIA, POLAND, BANGLADESH, S.KOREA etc.
- Handled Entire Housekeeping Operations Effectively and Regularly during both the Covid Phases.
- Housekeeping Youtube Channel Handle: - <http://youtube.com/@housekeepinginhotelandhospital>.

LEARNING EXPOSURE:

22 weeks industrial training in The Raj Palace, (A GRAND HERITAGE HOTEL) Jaipur

Attended THE ULTIMATE SUPERWISER program conducted in ITC Maurya, Delhi.
Attended THE LUXURY COLLECTIN BRAND conducted in ITC Maurya.

ASSIGNMENTS COMPLETED

In respect of **Food Safety & Quality Management** in Food Chemistry, Food Laws & Standard, Principle of Food Safety & Quality Management and Food & Quality Management system from IGNOU, Regional Center-BHU, Varanasi with aggregate 79 % marks.

Leading the Team for **Critical Care Medical Excellence** –Organizing the Internal & External

CMEs

PROFILE SUMMARY

- Planning and budgeting the revenues and costs for the department.
- Ensure infection free surrounding, Good physical upkeep & aesthetic standards, condition of guestrooms, Public Areas.
- Training all Executives & Supervisors and staffs about chemical dilution, Cleaning Machines, Situation Handling, Customer Service Orientation and other aspects.
- Co-ordinate with the Engineering department for the repairs and maintenance.
- Versed with the skill of different floor polishing, crystallization. Handling over of BMW Waste as per guidelines.
- Organizing Condemnation Committee for HK related assets & Linen.
- Inventory keeping & Discard Management.
- Checking VIP rooms, Meeting patients for feedback.
- Checking all records, registers and Checklists pertaining to cleanliness, Deep and special cleaning.
- Situation handling i.e meeting guest in case of guest dissonance.
- Coordination with Medical, Nursing and infection control, Quality, dept.
- Biomedical Waste Handling & Compliance maintaining & Interdepartmental Training.
- Monitoring & preparing deep cleaning records of rooms & public area.
- Night Administrator Duty.
- Grievance Redressal.
- Skilled in Covid cleaning process & Procedures
- Tender making & Comparative reviews of Quotations.
- Facility Round & Management.
- Events Management & Organizing.

MY FAVOURITES:

:: Communicating with new people.

Lecturing about Housekeeping & Hospitality

:: Helping the needy as and when I can.

:: Watching movies & listening songs.

:: Watching NEWS.

:: Car Driving

:: Site Seeing Specially that of Architectural Richness, Beaches & Mountains .

A WORD ABOUT MYSELF:

Father's Name : Satya Deo Prasad

Date of Birth : 13thsep. 1985

Marital Status : Married

Language known : Hindi, English

DECLARATIONS:- I hereby declare that the information given above is true.

NISHANT KUMAR

